

We are pleased to announce that we are open and seeing patients in our office for all services. It has been a privilege to care for our community's emergency needs in the past two and half months. Starting from June 15, we are back to full range of services. We have started a new set of COVID-19 protocols to protect you and our health care providers effective starting March. This new set of protocols complies with the recommendations of California Acupuncture Board and CDC standard precautions for health clinics. Here is a highlight of our current protocols:

1. Appointment: There will be enough gap in between each patient's appointment so that one patient will have zero or less chance to face another patient at the waiting room
2. Check in process:
  - 1) Patients will be allowed to enter the clinic at the exact time of their appointment. If you are early than your appointment, please wait in your car.
  - 2) Patients are required to wear facial masks of their own choice when he or she checks in.
  - 3) Patients will answer COVID-19 screening questions at check in time.
  - 4) We will take your temperature with a contactless thermometer
3. Bathroom hygiene process: Bathroom will be cleaned and sanitized every two hours. If anyone needs to use the bathroom, who has to sanitize his/her hands with hand sanitizer **before** and after using the bathroom.
4. Disinfecting the treatment room with hospital-grade products after every patient's visit as we usually do plus a 30 min no patient time for disinfection spay and fresh air to flush through the room.
5. Facial Mask: Patients are required to wear their facial masks during the course of treatment. Clinical health care providers will wear clinical grade N95 facial masks, gloves and/or facial shields during the treatment time.
6. Telehealth appointment: We accept telehealth appointment

# OUR NEW APPOINTMENT CHECK-IN PROCESS

## 為保障大家健康安全

1	2	3	4
<b>Wear Your Own Face Mask or Cloth Face Cover</b>	<b>Enter to Clinic at Exact Time of Your Appointment</b>	<b>Answer COVID Screening Questions at Reception Counter</b>	<b>Take Your Temperature with a Contactless Thermometer</b>
			
<b>請戴口罩</b>	<b>不要提早進入診所</b>	<b>回答健康近況</b>	<b>量體溫</b>